

Australia — Credit Union / Mutuals Engagement April 9-16, 2019

Join the World Council / Worldwide Foundation for Credit Unions for a deep dive examination of the issues affecting the Australian credit union system. The Customer Owned Banking System (COBA) will help guide us through this evolution.

Australian credit unions face the same regulation and taxation requirements as banks. Australian credit unions and mutual have pioneered robust digital solutions for an advanced payments ecosystem. We will examine the value proposition and branding challenges of the member-owned, member-controlled Australian colleagues.

The trip will include:

- Interactive dialogue on the policy and regulatory challenges for the Australian credit union and cooperative banking system,
- Examination of the Australian payments ecosystem and the credit union sector payments innovations,
- Participation in the Australian CEO/Director Forum,
- Credit Union and Cooperative Banks visits and exchange opportunities.





Register today by sending an email to Laura Mihm at: Imihm@woccu.org

Worldwide Foundation pricing includes programs, ground transportation, meals and cultural activities. We are pricing this engagement at two levels:

- Worldwide Foundation Supporter Cost: \$2,600 (you must be a WF supporter to qualify for this rate; if you are unsure of your supporter status, contact Laura Mihm)
- Worldwide Foundation Non-Supporter Cost: \$3,300
- Companion Cost (Dinners and Cultural Activities Only): \$1,000

Registration shared costs exclude hotel and airfare. A room block is available.



Australia Engagement – Daily Schedule April 9-16, 2019

Objectives:

The key learning objectives we will explore include:

- Managing growth and capital in a taxation environment,
- Operation under a rigorous Basel regulatory framework,
- Australian payments eco-system (digitization and innovation),
- Board compensation and governance best practices,
- Credit union, mutual and bank branding challenges and lessons learned in Australia.

Tuesday, April 9

Fly into Sydney (SYD) and check in to Amora Jamison Sydney Hotel.

Make a reservation by calling +61 2 9696 2675 or email groups@sydney.amorahotels.com or online at: https://gc.synxis.com/rez.aspx?Hotel=71821&Chain=20863&group=WOR090419. The reservation code is: WOR090419.

Evening briefing dinner.

Wednesday, April 10

9:00 am to 4:00 pm: Meet with Customer Owned Banking Association (COBA) in Sydney to learn about the Australian CU/Banking system and the unique challenges. Lunch and dinner included.

Thursday, April 11

CEO and Director Forum, Amora Jamison Hotel. Lunch and dinner included.

Friday, April 12

Full day of Sydney-area credit union visits via motor coach. Lunch included; Dinner on your own.

Saturday, April 13

Cultural engagement activities in Sydney – gain a cultural insight into Sydney and Australian history. Dinner included.

Sunday, April 14

Fly to Melbourne (MEL) early afternoon; -Fly from Sydney to Melbourne (MEL) midday Sunday. Flights are available mid-day on several airlines including: Tiger Air 12:55 pm Flight TT241, Jet Star 2:00 pm JQ515, and Quantus 12:00 pm (noon) QF 431.

Check in to Amora Hotel Riverwalk Melbourne.

Make a reservation by calling +61 3 9246 1200 or email res@amora.melbourne and mention you are part of the World Council of Credit Unions or online

Monday, April 15

Full day of Melbourne credit union visits via motor coach. Lunch and closing dinner included.

Tuesday, April 16

Fly home from Melbourne

*All meals are included in the program unless otherwise specified; breakfast included in hotel rates.